



Lesson Program

Nothing beats personal interaction when learning an instrument. At One Three Guitar, you'll not only receive instruction from highly experienced and committed teachers, but you'll have the support of the rest of the crew to keep your instrument playing great.

Free Intro Lesson

We offer a free half hour introductory lesson for new students. Call us to schedule yours!

Rates

Rates are \$72/hr. Hour and half hour lessons are available, scheduled by month. Sign up for 3 months of lessons and you'll receive 10% off.

Policies

Billing: Billing is handled as a subscription, much like Netflix. You will be charged for one lesson per week of the month, on the 1st day of the month. Payment is charged automatically to your credit or debit card via our portal, My Music Staff. We will provide you access to My Music Staff to manage your billing preferences.

Missing Lessons

What if you need to miss a lesson? We understand that schedules change and life happens, so we try to be as flexible as possible with you.

- **Make-up Lessons:** If you need to miss a lesson, call the office at least 24 hours in advance to request a make-up lesson. Work with your teacher to schedule the make-up lesson. Please note:
 - You can accrue a maximum of 1 make-up credit at a time.
 - Make-up credits expire within 60 days.
 - Same-day cancellations and no-shows forfeit the opportunity for a make-up lesson.
- **Scheduled Absences:** If there are dates you know you won't be available, e.g. for business trips or vacations, you can schedule an absence. Scheduled absences **must** be communicated to the office via phone or email before the start of the billing cycle. We'll remove that lesson from the calendar so you won't be charged for it at all.
- **Teacher Absences:** Teacher absences are credited to your account.

Lesson Intervals: Lessons are scheduled once a week. We are unable to accommodate bi-weekly or once a month lessons.

Refunds and Discontinuing Lessons: Payments for lessons are non-refundable. If you intend to discontinue lessons, please let us know before the 1st of the month to remove you from auto billing.